



# Fair Use Policy



MiIT Limited  
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At **MiIT**, we want all of our customers to get the best Hosting, internet access and calling Hosting plans, known as 'subscriptions', at the lowest possible price. This Fair Usage Policy ("FUP") is designed to prevent fraud and abuse of our subscriptions by a small number of users.

Subject to this FUP, **MiIT**'s unlimited subscriptions allow unlimited:

## **Fair Usage Policy - MiTalk – VOIP Solutions :**

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calls to landlines in the applicable subscription countries (excluding special, premium, service and non-geographic numbers). Unlimited calls to mobiles may also be included where stated at the time of purchase. All calls will be disconnected and require a re-dial after a 2-hour duration.

**MiIT**'s subscriptions are for individual use only (personal or business communications) in accordance with our Terms of Use and this FUP ("Legitimate Use"). The following is a non-exhaustive list of practices that would not be considered Legitimate Use:

- Using subscriptions for telemarketing or call centre operations;
- Re-selling subscription minutes;
- Sharing subscriptions between users whether via a PBX, call centre, computer or any other means other than specifically specified;
- Calling numbers (whether singly, sequentially or automatically) to generate income for yourself or others as a result of placing the call, other than for your individual business communications (and subject to Section 4.1 of the Terms of Use); and
- Unusual calling patterns inconsistent with normal, individual subscription use, for example, regular calls of short duration or calls to multiple numbers in a short period of time.

Other practices may be relevant in determining Legitimate Use and **MiIT** reserves the right to take any unlawful, prohibited, abnormal or unusual activity into account in making its determination. **MiIT** may at its option, terminate its relationship with you, or may suspend your subscription immediately if it determines you are using your subscription contrary to this FUP or **MiIT**'s Terms of Use. Where reasonable, **MiIT** will provide you with notice of improper usage before suspension or termination of your subscription and, if appropriate, **MiIT** may offer you an alternative subscription.

# Fair Usage Policy - MiHosting – Web Hosting Services

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**MiIT** offers hosting packages bundled with high-limit or unlimited resources like disk space and/or other resources, such as data transfer, databases etc.

When making a website, you should be thinking about "*How can I make an interesting site for my visitors while minimizing my server storage, bandwidth, file system, memory, and cpu impact as much as possible?*"

The result will be a better experience for your visitors, your web host, and **yourself!**

Following (including but not limited to), is NOT PERMITTED.

- Use of account as file storage, or in other words, as a space for files that are not elements of your website.
- Use of account as email storage.
- Storage of file achieves, backups, documents, log files etc.
- Hosting Web Portals.
- Hosting subscription based services.
- FTP or File Sharing services.
- Use of hosting as a "mirror" for other websites.
- Sharing of your account.
- Reselling of account. (except accounts hosted under reseller packages)
- Illegal contents including, but not limited to pirated software, music, films, applications or other media stored in any file formats or extension.
- Copyrighted content to which *you* do not hold usage or distribution rights.
- File upload / sharing / archive / backup / mirroring / distribution sites.
- A site created primarily to drive traffic to another site.
- Making your account resources available (whether for free or pay) to the general public.
- Pornographic or adult related content

Having high-limit or unlimited access to resources does not mean, that you can use your account in such a way that it negatively affects the server operation. **MiIT** reserves the right to limit users to a lower resource limit to preserve the effectiveness of the service for all users.

If a "Fair-Usage" breach occurs, which's determination is solely up to **MiIT**, user may have to

remove files from or reduce access to user's account to an extent as determined by **MiIT**, in order to restore full serviceability to other users affected by the breach. In any case, the user will be notified of any actions that **MiIT** may have to take.

## Fair Usage Policy - MiISP : Internet access services

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A small number of users are responsible for generating large volumes of traffic on our network, which can impact the service we offer to our other customers. Our fair usage policy is designed to ensure that all of our customers receive a fast and reliable service.

Price plan	Fair use policy
MiISP Unlimited Data Package	500GB or more per billing month

The data volumes include both downloaded and uploaded data. A gigabyte is 1024 mega-bytes (MB).

The majority of our customers will not be impacted by the fair usage policy. However, if you use the following applications you are more likely to break the fair usage policy: peer-to-peer (P2P) file sharing software, P2P TV, streaming video services or software update services. Many of these applications continue to send and receive data constantly in the background. Even if you're not downloading a file, these applications may still be transferring data.

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